



UTAH
FOOD
BANK



How does the roundup feature work?

Once you have signed up and linked your account, Contributor will automatically round up the spare change on your everyday purchases to the nearest dollar for hungry Utahns. For example, on a purchase of \$12.13, the remaining 87 cents would be donated to Utah Food Bank.

Is my donation secure and how is data handled?

The security of your information is of highest concern. We entrust enterprise-scale 3rd parties to handle all sensitive financial data. Bank login credentials and account numbers are never stored on our system. All data is secured with 128-bit SSL encryption. Multi-factor authentication and personal identifiers ensure unwanted access is prevented and your personal data will never be exchanged, licensed or sold. All transactions are anonymized to ensure privacy.

Are there any fees associated with my donation?

Stripe, a Level 1 PCI-compliant payments gateway handles all the financial transactions. Stripe's fees are 2.2% + 30 cents for credit card donations and 0.8% for ACH donations. This fee is taken out of the donations delivered to Utah Food Bank.

When is my account charged?

Roundups are tallied until they reach \$5. Once \$5 is reached, the donation is triggered. This way, your bank statement doesn't become overwhelmed with micro-charges.

Will I receive a tax deductible receipt for my contribution?

You will receive automatic monthly statements of your monthly contributions to the email address connected to your account. At the end of the year, you may print a year-end receipt of your annual donations to Utah Food Bank by logging in and visiting your Settings. Please consult your authorized legal counsel as to the deductibility of your contributions as the rules vary state by state.

Can I link more than one account or card to Cointributor?

At the moment, you can only add one payment account for round-ups. However, you can easily link another account of card by creating an additional user account with a new email address.

What if I would like to pause or set a limit on my contributions?

You can pause donations at any time by logging into your account and visiting your Donation Settings. You can also set a monthly limit. Round-up donations will halt once your contributions reach your monthly cap.

Why am I being asked to log into my bank account?

Logging into your bank gives our system the ability to track your purchases and round up to the nearest dollar. Without this information, there is no way to calculate your digital spare change. As a reminder, your bank login credentials are never stored by our system. Logging in simply allows the system to connect with the purchasing account of your choice.